

Services

Our All-in-One solution also includes installation, training and consulting services. We offer several training modules within administration and management of all our tools and a workshop in connection with test installations of Qondoc Infrastructure. Our installation consists of basic and advanced installation as well as integration into the chosen system. We offer project management for IT management, engineers and developers as well as development of customised solutions.

Training and workshop

We offer several training modules for administration and management as well as a workshop in connection with a test installation of Infrastructure Management. The training is for basic as well as advanced users.

Courses:

- Basic course in Infrastructure Management
- Advance course in Infrastructure Management
- Basic course in Application Management
- Advance course in Application Management
- Course in Software Asset Management
- Course in Contract Management
- Course in Finance Management

Workshop

A workshop with a limited installation of Infrastructure Management in order to evaluate the tool. A 20 days trial license is included.

Installation and integration

Our installation consists of basic and advanced installation as well as integration into the chosen system.

Basic installation

- Installation of registration modules and database
- Installation of additional modules



QONDOC ALL-IN-ONE is like a hub where all your IT information is gathered together. By using the same tool throughout the whole organisation, you improve communication and interaction between different functions such as infrastructure management, application management and service support and delivery. Each person gets the information they need for making decisions.

Which functions do you need?

- INFRASTRUCTURE MANAGEMENT
- APPLICATION MANAGEMENT
- SOFTWARE ASSET MANAGEMENT
- CONTRACT MANAGEMENT
- FINANCE MANAGEMENT
- ALARM MANAGEMENT

Advanced installation

- Installation of SQL server and installation of database
- Installation of Microsoft IIS server and Qondoc-site
- Installation of registration modules and database
- Installation of extra modules
- MSI packing of registration modules
- Customisation of login script

Integration

- Integration with IT management systems
- Integration with financial systems
- Integration with help-desk systems

Project management and development

We offer project management consulting services for IT management, engineers and developers as well as development of customised solutions.

Project management

- Product manager
- Product technician
- Product developer

Development

- Development of customized solutions

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QONDOC

QONDOC SYSTEM develops software solutions that automate documentation to visualise and manage complex IT-infrastructure. Our technology provides a flexible, modular CMDB solution. Our clients include companies and organisations in both the private and public sectors. Would you like more information? Contact us today.